

**Park Foot Caravan & Camping Park**

Howtown Road, POOLEY BRIDGE, CA10 2NA, ENGLAND

## Summary

## PENNANT RATING



Gold Award

## DESIGNATOR

Holiday Centre

## QUALITY SCORE

90%

## DATE OF INSPECTION

23 September 2020

## TYPE

Day Inspection

## INSPECTOR

Brian Jones

AAHotelServices@AAMediaGroup.co.uk

## CONTACT


Mrs F Bell &amp; Ms B Allen

Proprietors

I held a friendly telephone conversation with Hope who informed me that there had been no changes apart from routine maintenance, which included creation of more all weather pitches since Martin Slater's inspection last year. It was good to hear that business has been good since lockdown was eased and forward bookings are also encouraging. Most parks are advising against a physical visit due to track and trace and the AA Five Gold Pennant rating with high AA Merit Score of 90% will be carried forward for future AA Media publications. I wish all at Park Foot Caravan & Camping Park good luck going forward at this challenging time.

# Provision of Services & Facilities

You must provide all the services and facilities for Caravan & Camping minimum entry (one Pennant) and additionally any services and facilities required for your target pennant rating. These are listed below in the same order as the Quality Standards booklet.

There are certain services and facilities, which are deemed "Key" (marked with the  symbol in the table below), and these are the most significant in terms of guest expectation. The absence of any of these may delay confirmation of your pennant rating. In the details below these are marked in bold.

There are other services and facilities, which are deemed "Additional", and these are less significant in terms of guest expectation. A commitment to address these will generally allow confirmation of your pennant rating.

## GENERAL

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### Site

Meet 

- Adequate clearly signed refuse disposal arranged.
- Entrance and access roads of adequate width and surface.
- Reception office with opening hours and warden contact details clearly displayed if closed.
- Location of emergency telephones clearly displayed and whereabouts of on-site or nearest public telephone, if mobile signal is poor.
- A quality shop on site or nearby is desirable.
- Planning permission: insurance to include public liability; local Fire Authority approval; food hygiene rating displayed, if public food operation provided; and other statutory requirements for additional activities such as gyms and swimming pools are required.

## HOLIDAY CENTRE

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### Pitches

Meet 

- No more than 25 pitches (with increased privacy) per campable acre.
- At least 5% of pitches allocated for tourers.
- Individual electric hook up points should be provided to most pitches.
- Hard standings, wheel runs and/or firm level ground should be provided for 20% of pitches.
- A number of fully serviced pitches should be provided in addition to a motor home service point with access for large units.



## Amenities Block

Meet

- An adequate drinking water supply & reasonable drainage.
  - Quality and upmarket toilet facilities, ideally in all blocks and heated October to Easter.
  - Hot & cold water to every basin.
  - Toilet blocks to be lit externally.
  - Dishwashing facilities, covered and lit.
  - To contain mirrors, shelves & hooks, shaver/hairdryer points, lidded waste bins in ladies toilets, un-cracked toilet seats, soap and hand dryer/towels.
  - Spacious vanity-style WHBs ideally in all blocks, at least 2/25 pitches/gender, ideally some in cubicles.
  - Fully-tiled or equivalent showers ideally in all blocks, with dry areas, shelves and hooks, doors (not curtains) min 1/30 pitches/gender. Should be free.
  - Ideally some WC/WHB cubicles or a fully serviced cubicle (family room/disabled (not Radar)).
  - Baby-changing facilities, unless site geared to adults.
  - Several designated self-contained cubicles ideally containing WC, WHB + shower/bath. Remaining WHBs ideally cubicled. All toilet blocks to be heated.
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## Other Site Facilities

Meet

- Provide a heated swimming pool, quality shopping facilities, cafe or restaurant, as well as a bar, and a designated walking area for dogs (if accepted).
  - Provide 24-hour security, a wide range of on-site sports, leisure and recreational facilities, choice of eating outlets, clubhouse with entertainment and an industrial standard launderette.
  - Children's playground is desirable with equipment, games room and/or recreation area, unless the site is geared towards adults.
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# Useful Numbers

## Customer Support

All establishment enquiries, including inspections, reports, ratings, signage, logo requests

07941 183972

David.Hancock@aamediagroup.co.uk

## Hotel Services Marketing

On and offline promotional opportunities, award event enquires

01256 338373

## Online Establishment Details

Change your on-line information; add a photograph

01256 844455

AAHotelServices@aamediagroup.co.uk

## Hotel Services Accounts

All financial and payment enquiries

01733 207324

AACreditControl@aamediagroup.co.uk

## Twitter

@AAHospitality and @TheAA\_Lifestyle